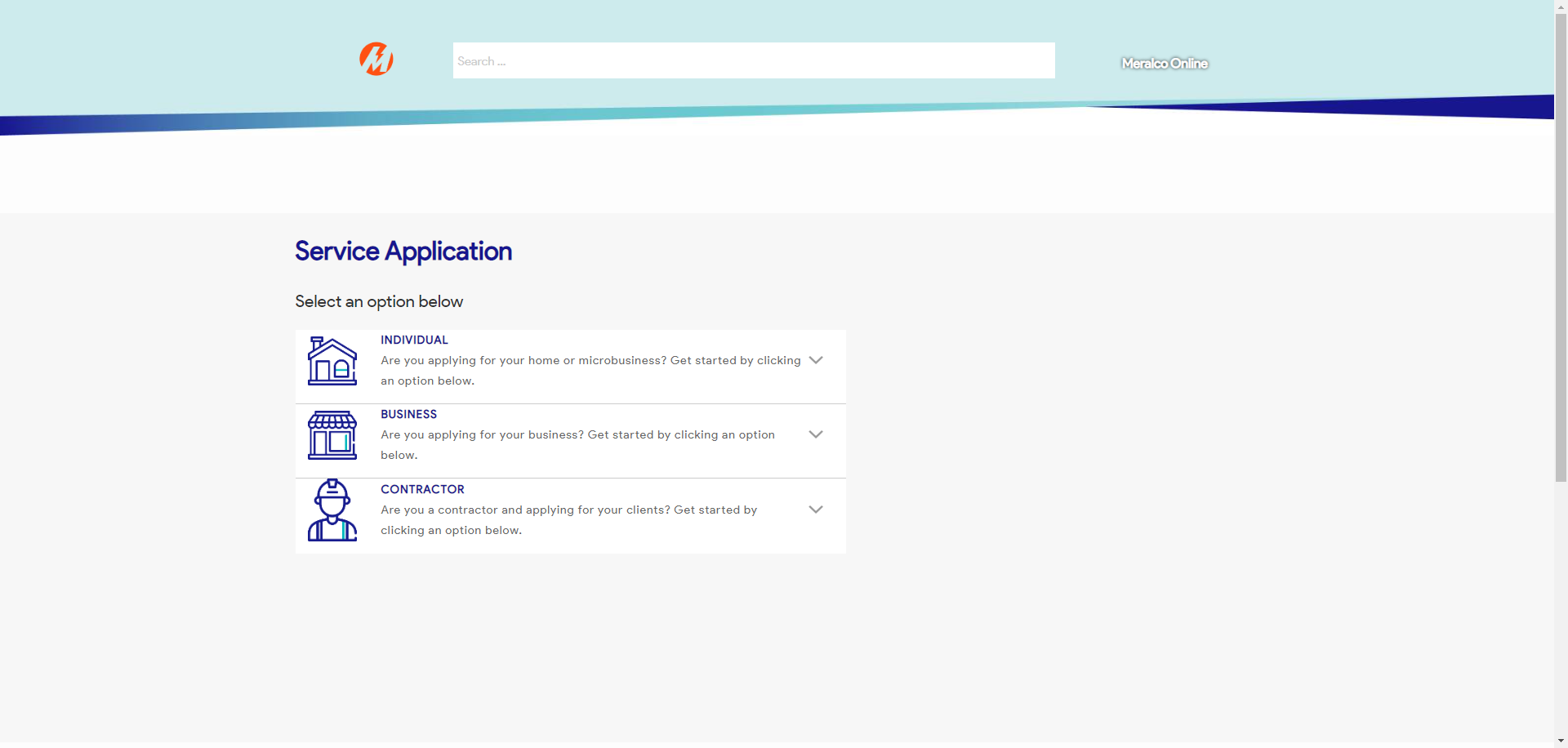
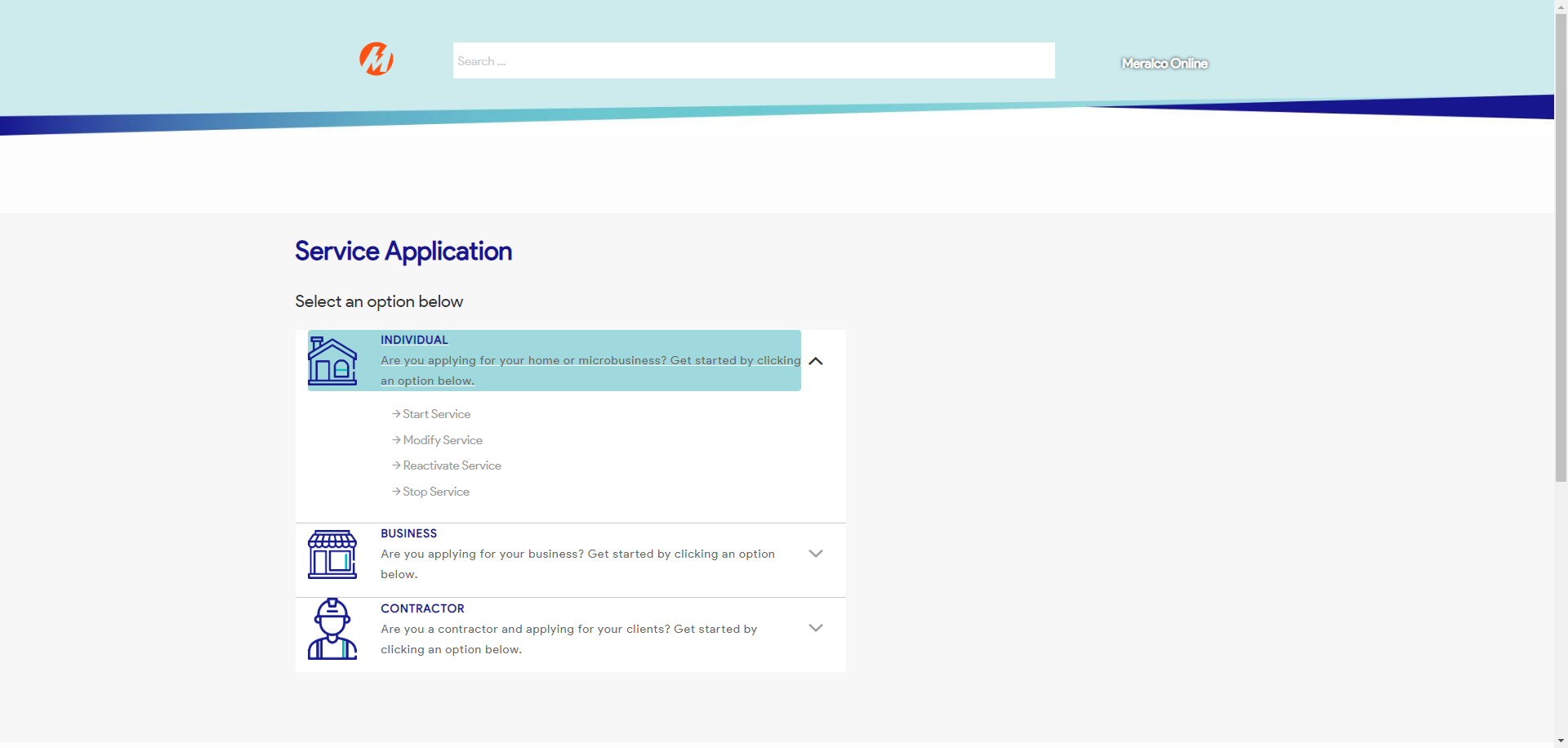
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| TS052 - TC081\_Process Modification of Service Case to Application Closed |

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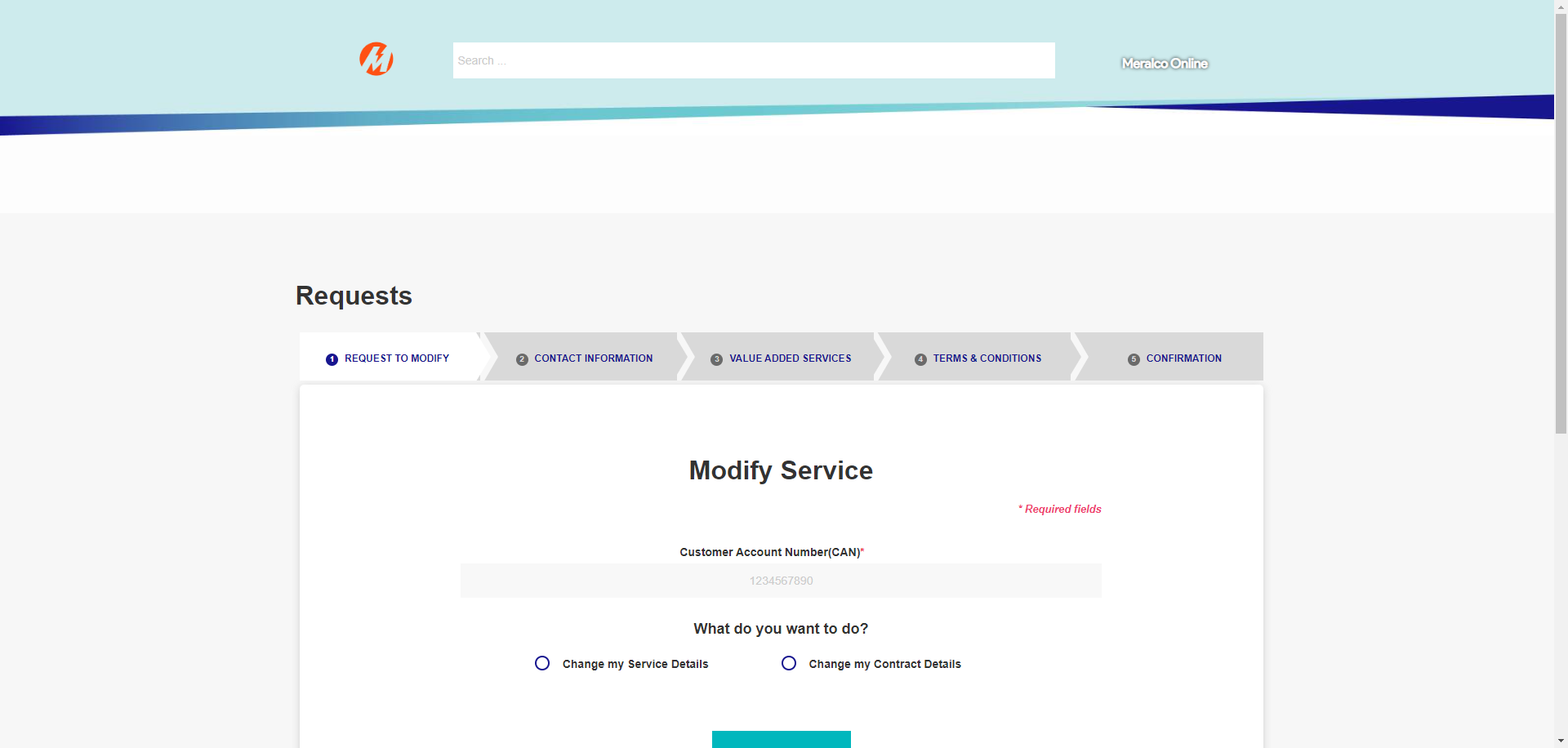
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| Step 1 - Go to Meralco Mobile App > Login using account with expired password |
| User should be redirected to Change Password for Expired password page |

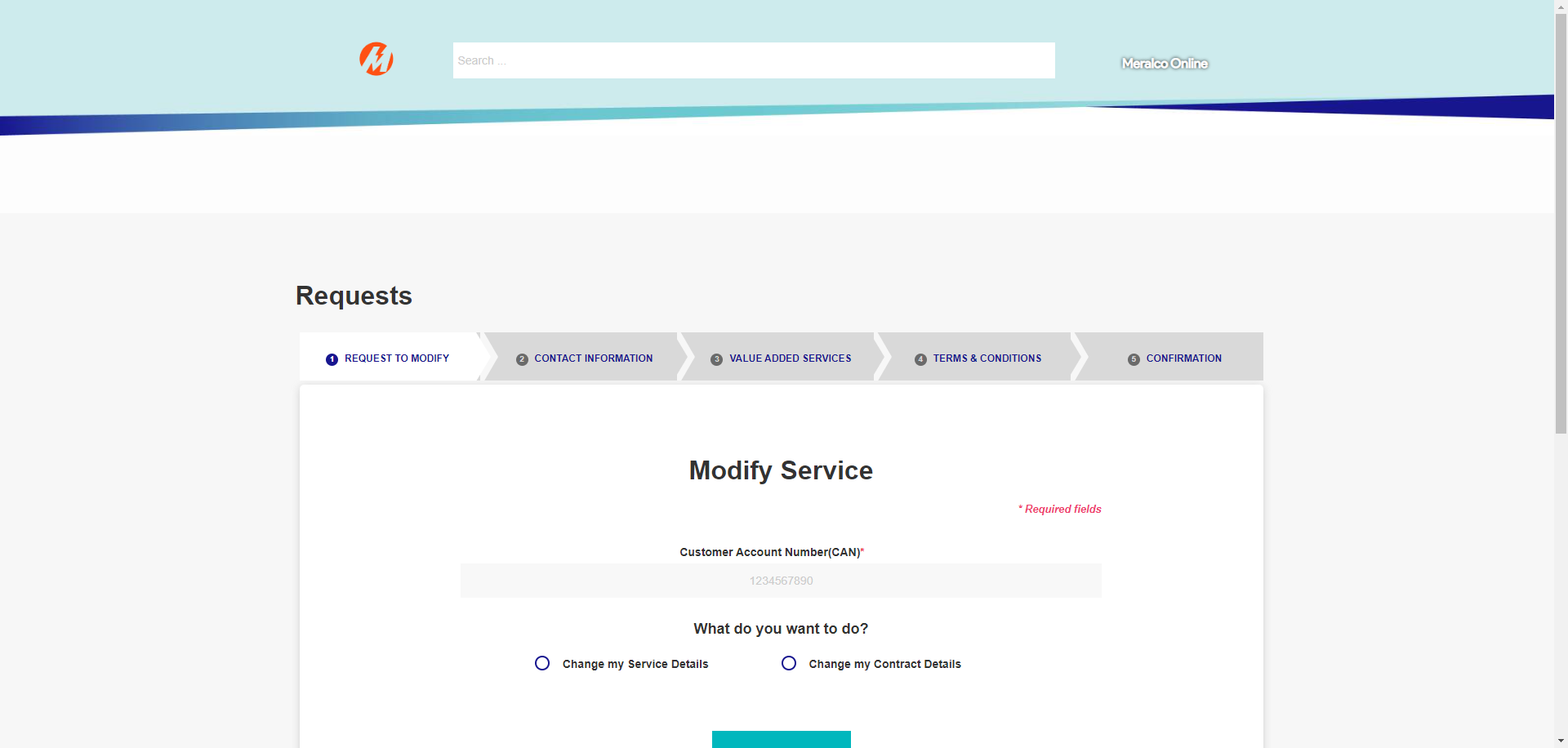


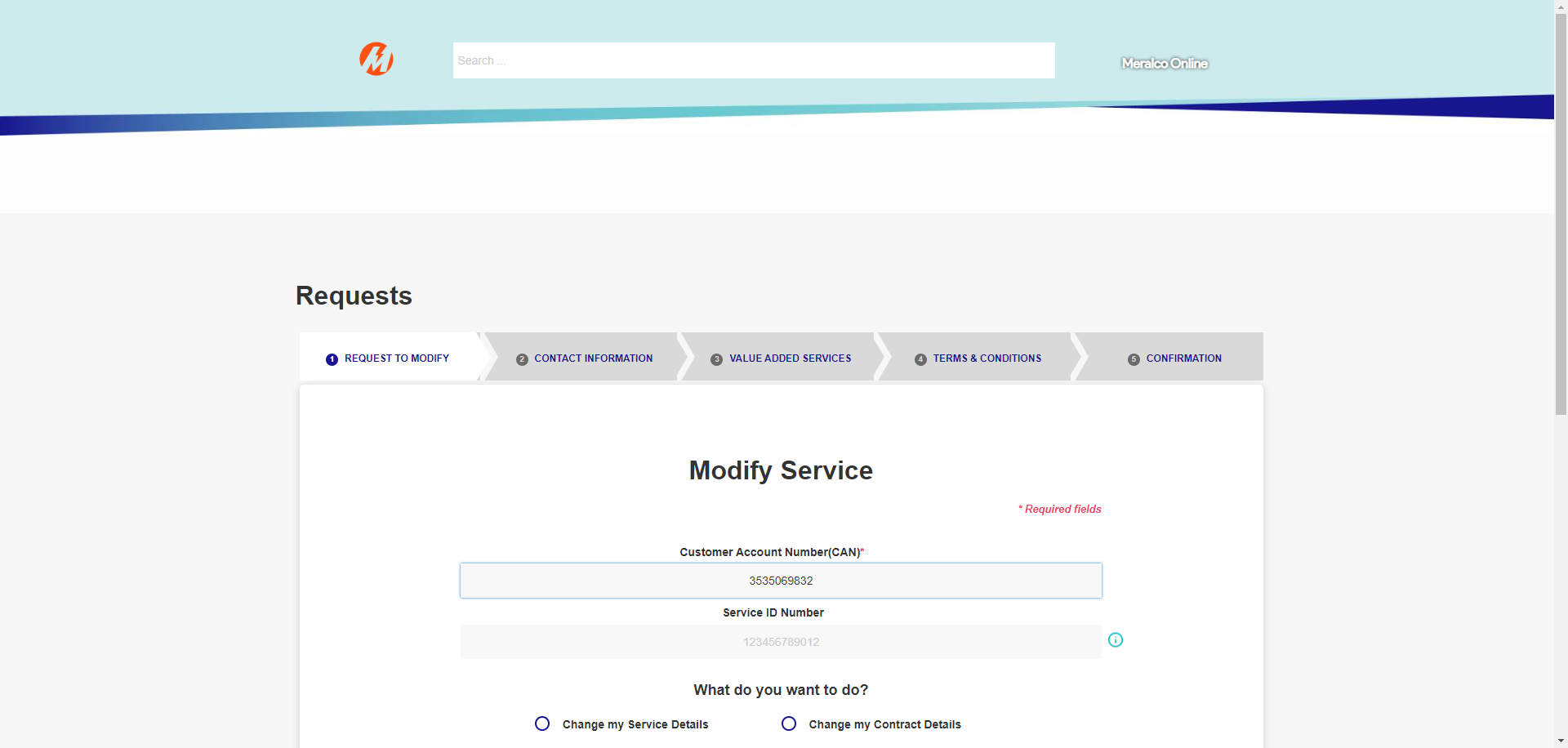
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| Step 2 - Update Password |
| Password should be updated; User should be redirected to Login page |

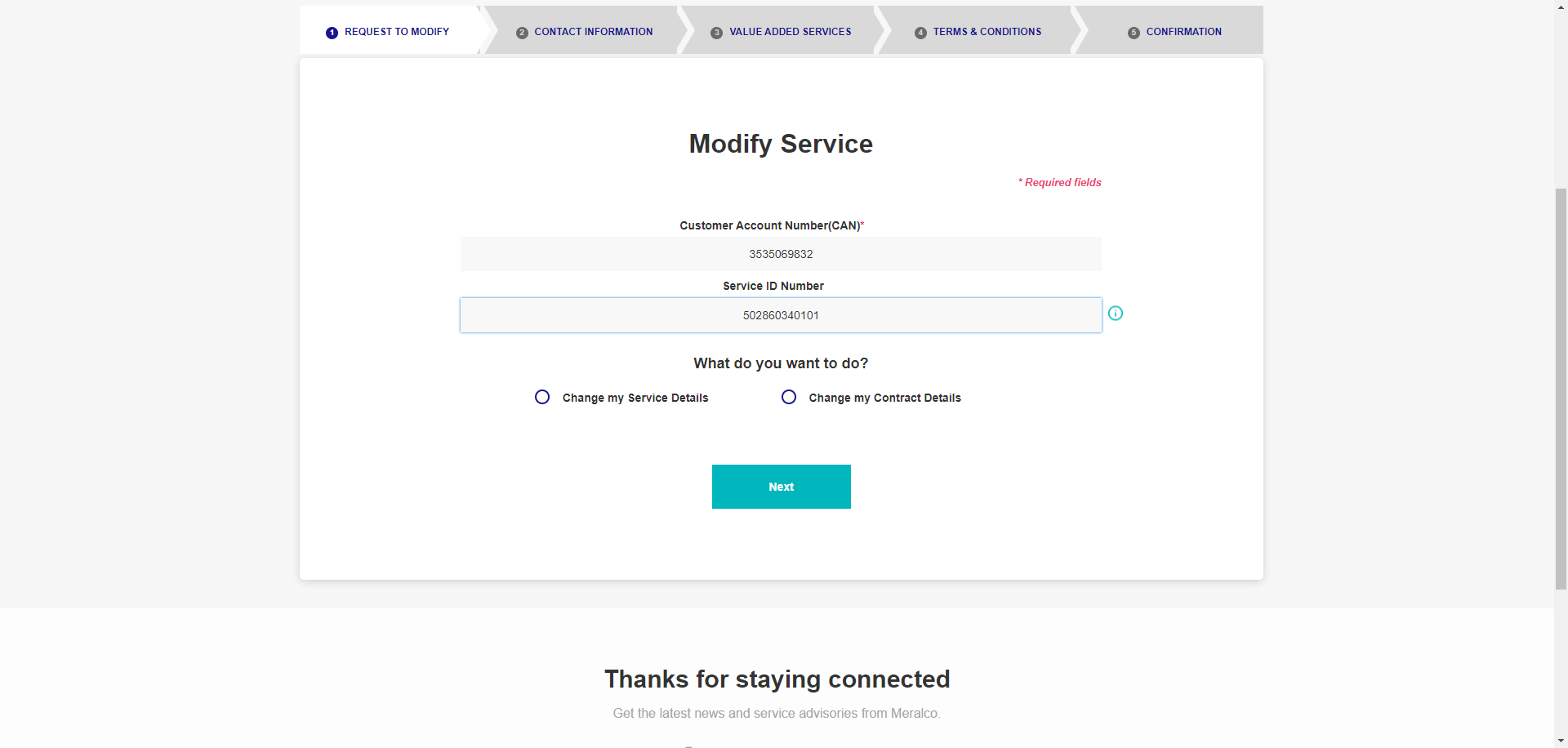


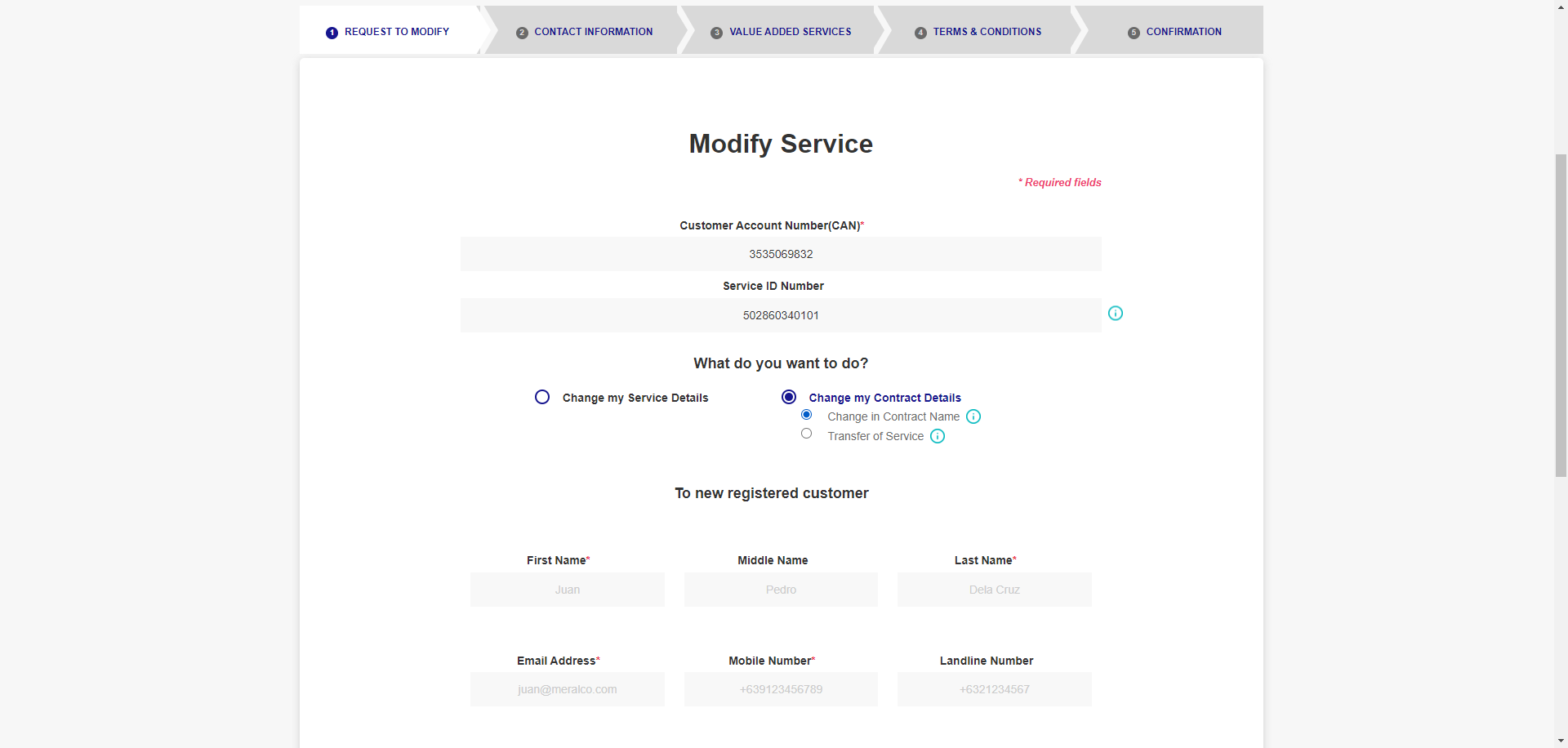
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| Step 3 - Login using new password |
| User should be able to login |

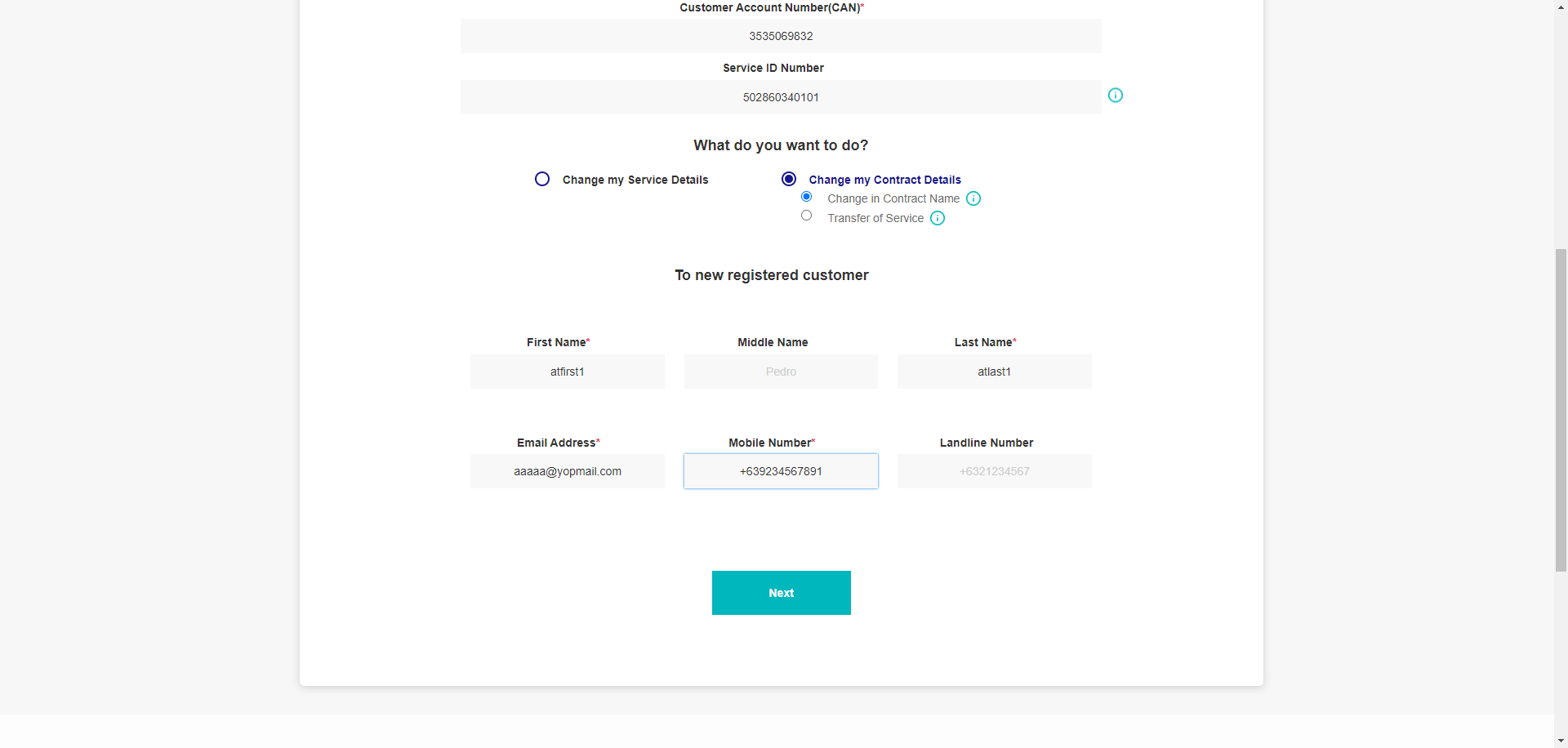


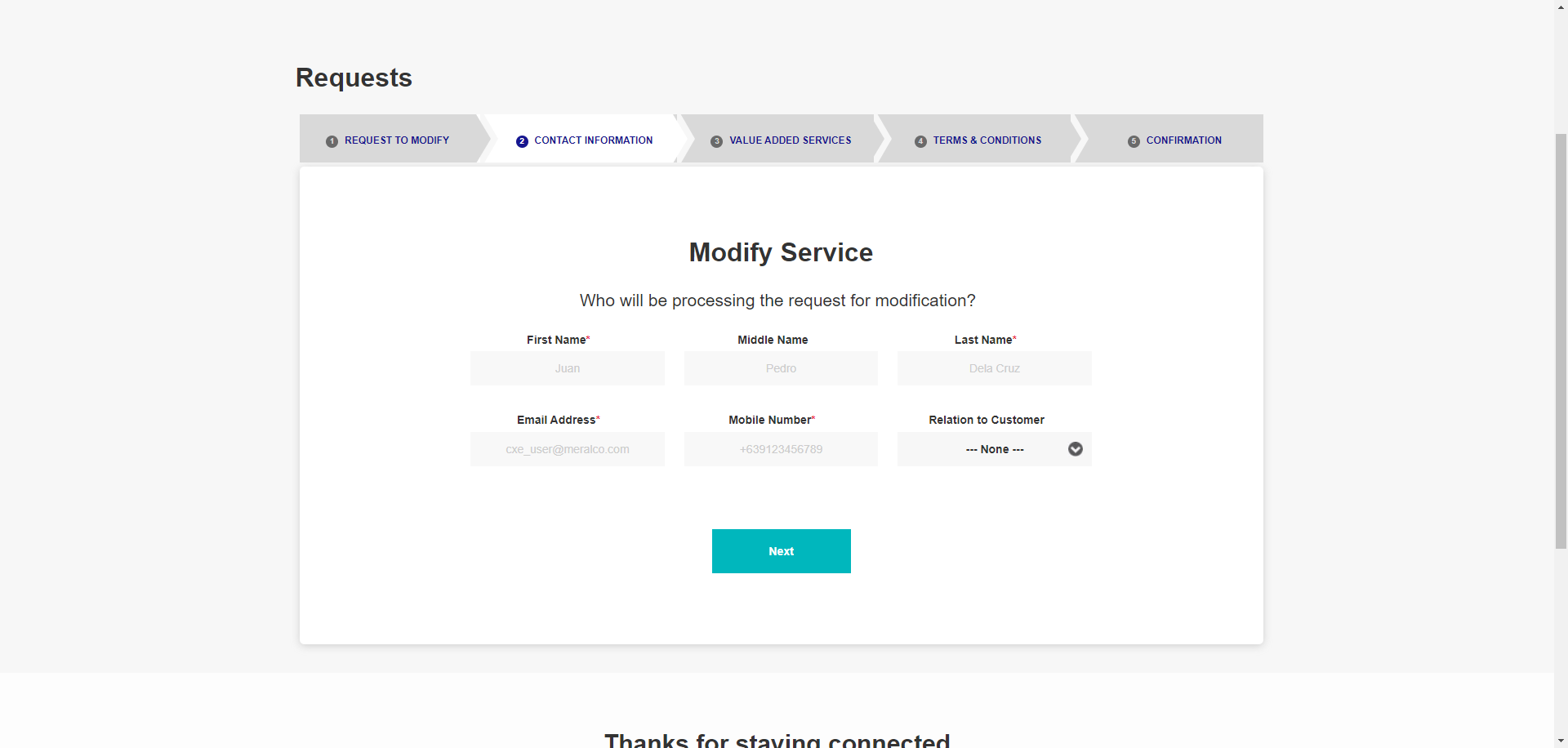


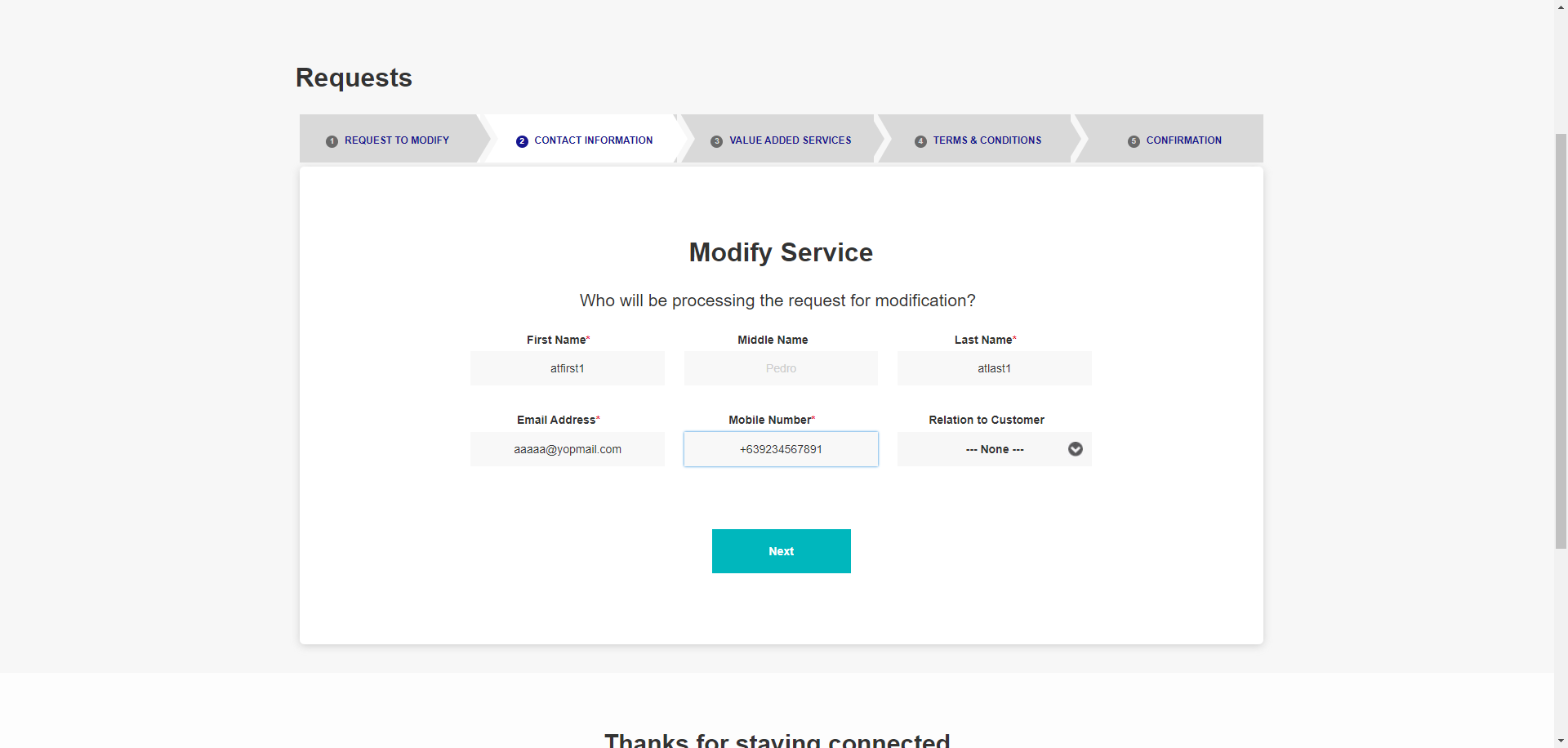


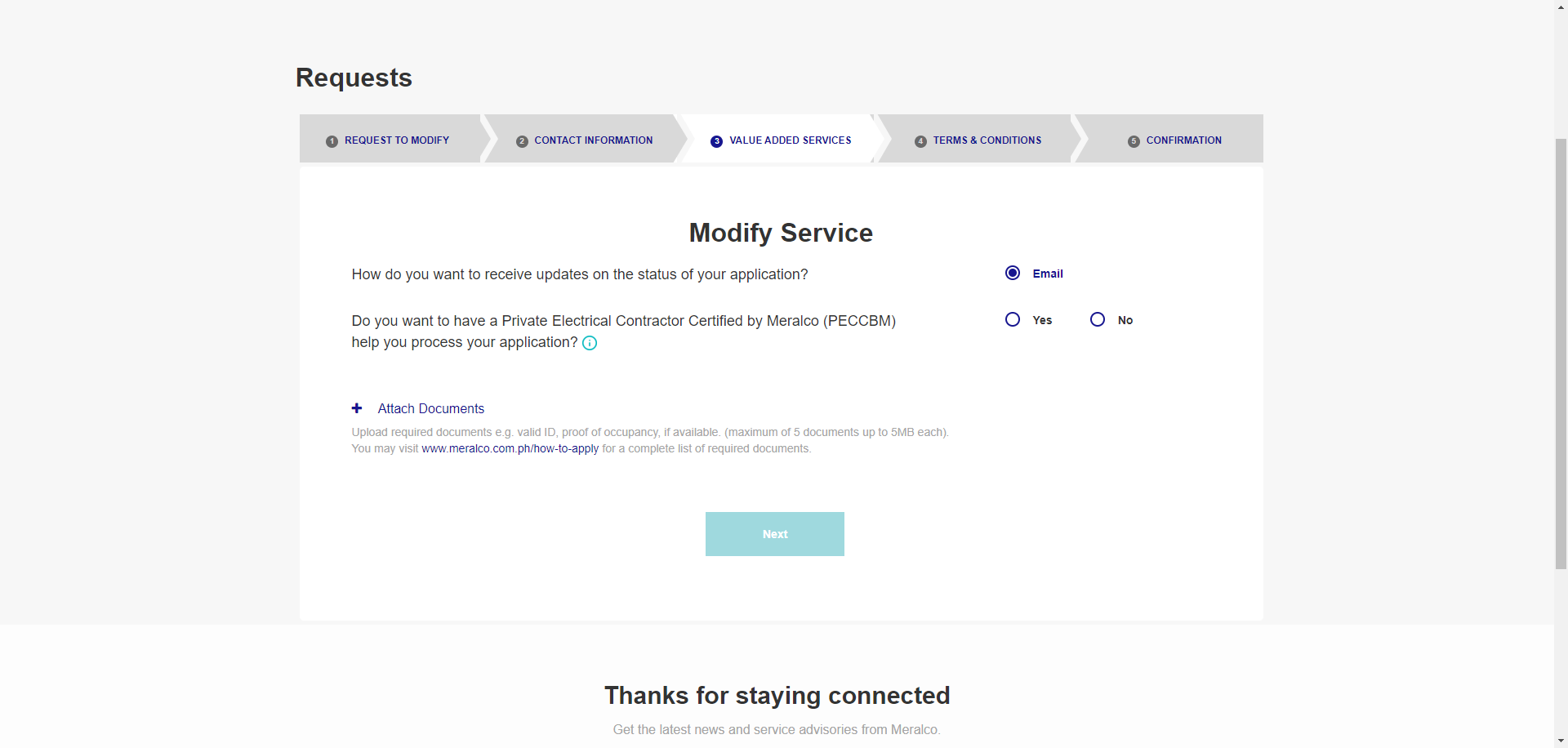


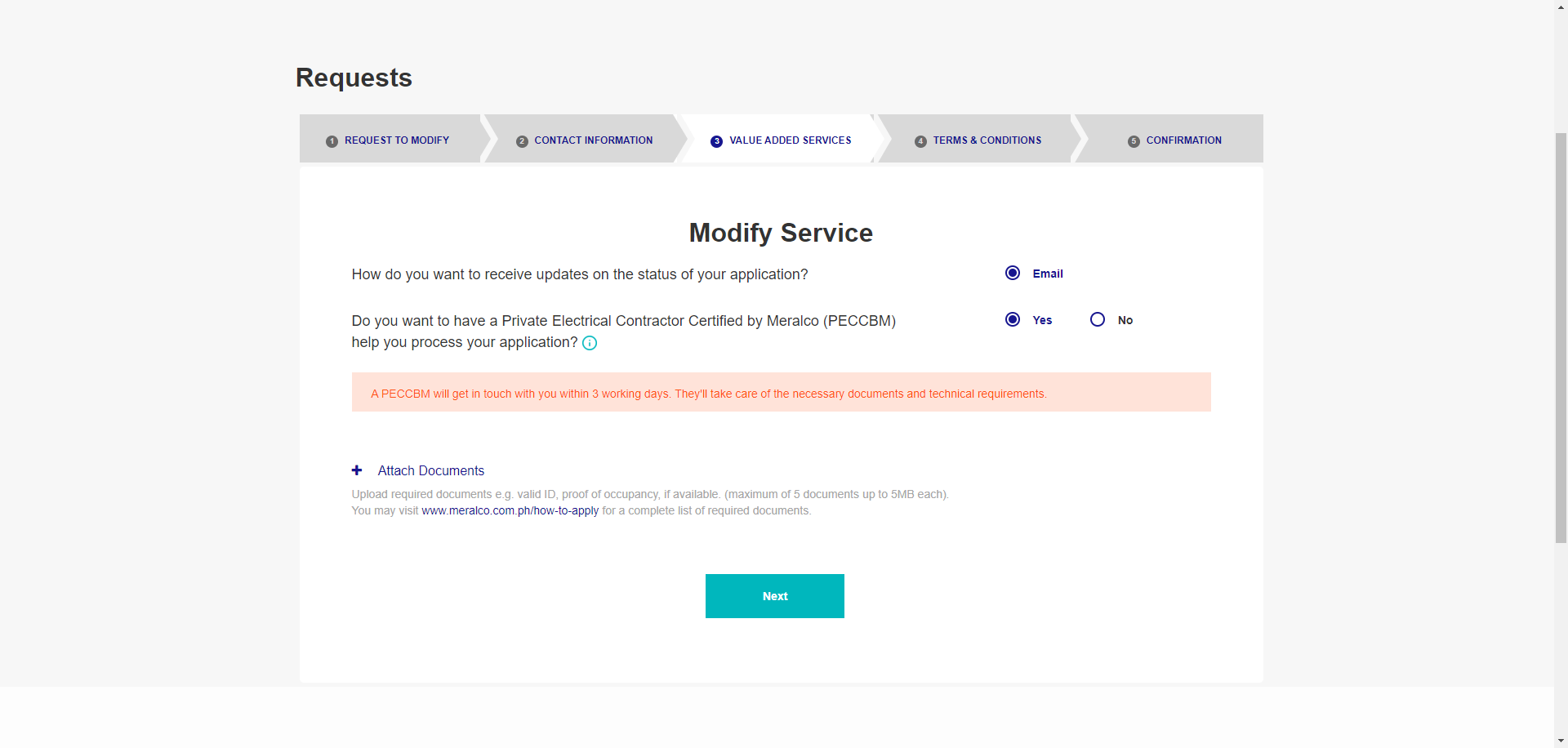


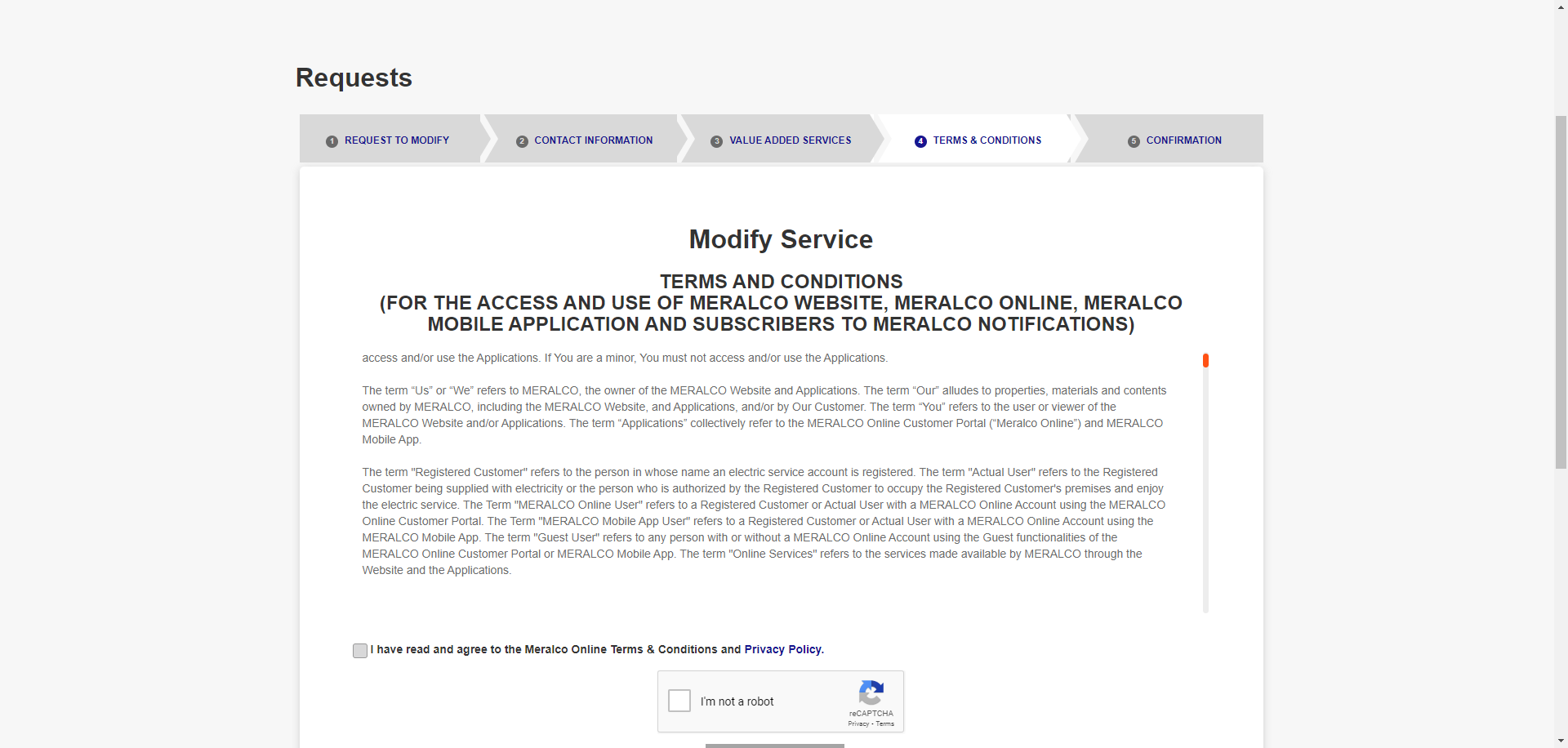


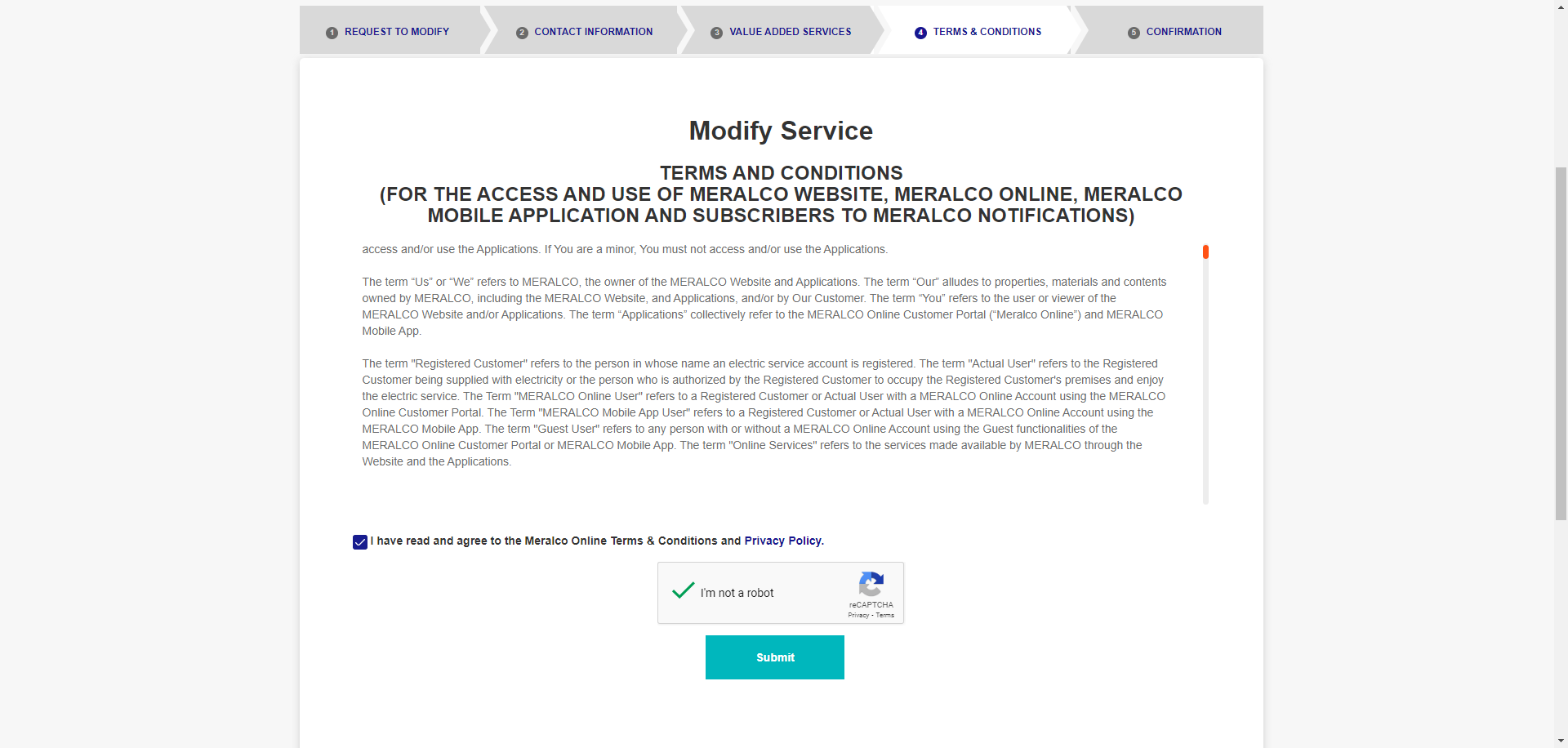


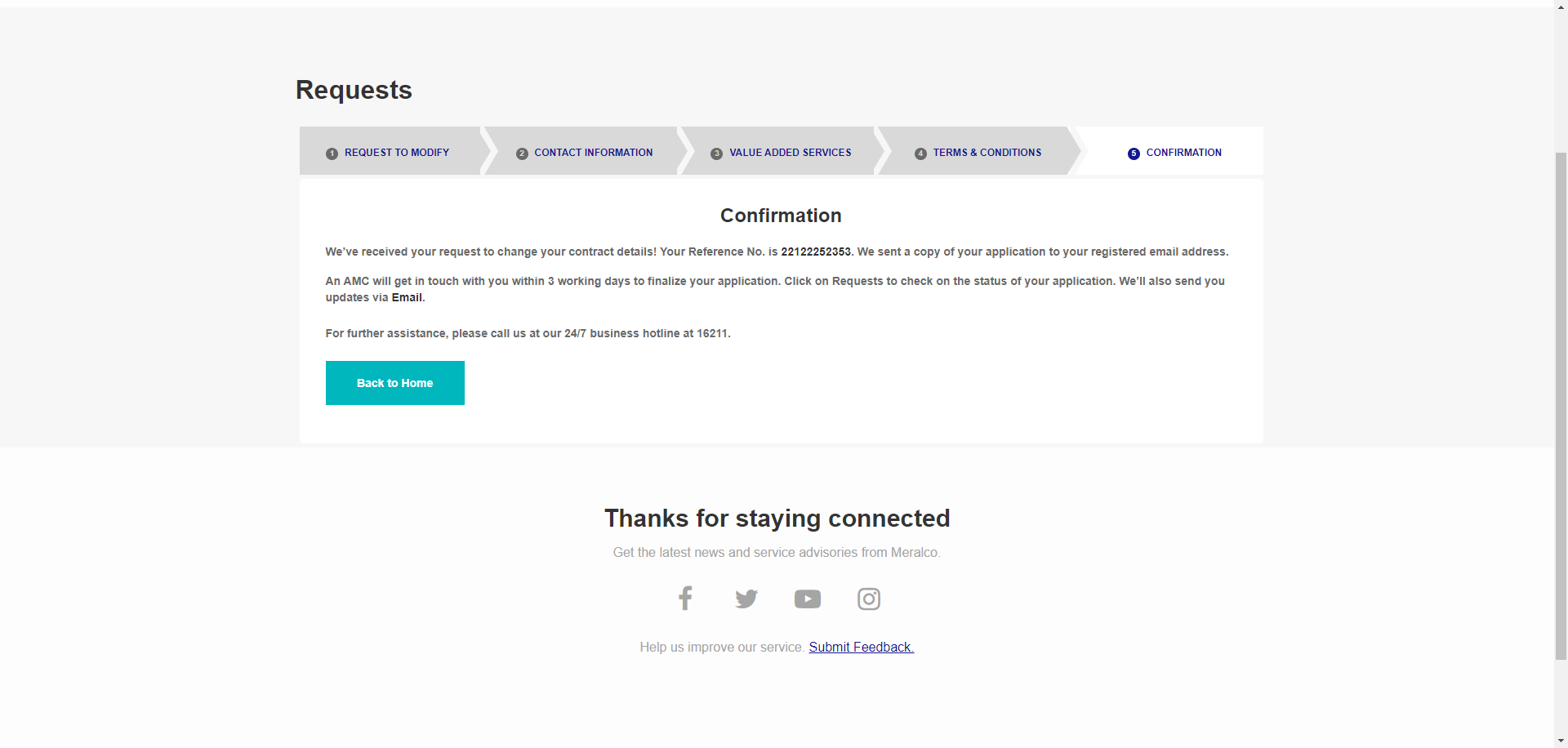


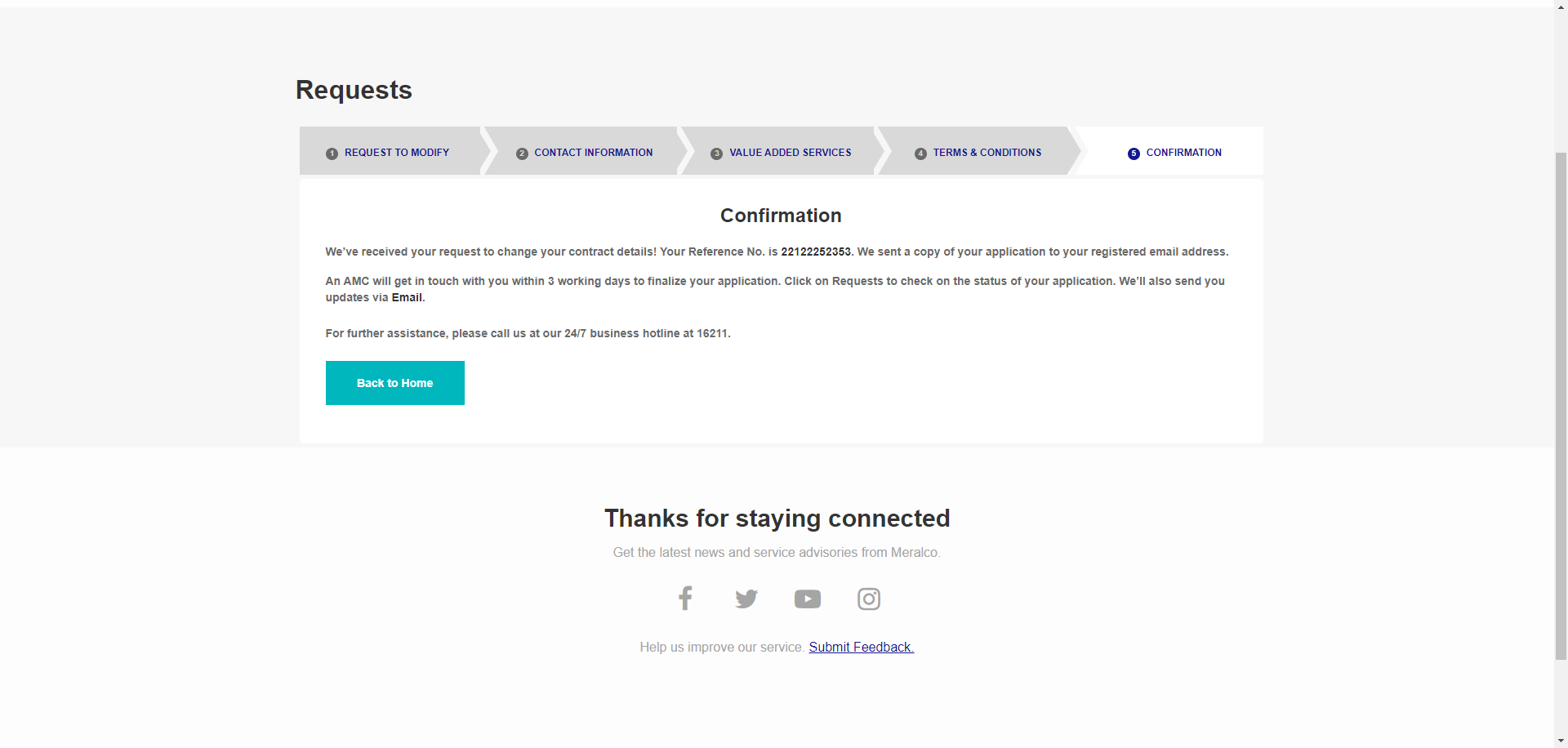












Passed